

NEVER ALONE ON HOLD

Telephone Audio Production & Equipment

Sample for Medical Office

1. Your call is important to us. If you have a medical emergency please call this number 555-739-4654 that's 555-739-4654 ... when the operator answers please request we be paged *immediately*. Otherwise stay on the line we will be back with you in a moment.
2. Thanks for call Dr. Jones's office. Be sure to let us know if your phone number, address, or insurance has changed so we may update our records. Also, please be sure to bring your insurance card to your visit with us. You are very important to us. We will be back with in just a moment.
3. Dr Jones Pediatric office is conveniently located on the Green Line at 1180 Avenue Q Suite 4A in Brookline. Our fax number is 555-232-2337. An associate will back with you in just a moment
4. Thanks you for calling the Pediatric office of Dr. Reiner. For your convenience Dr. Reiner offers evening office hours. Please let us know if would like to schedule an appointment. In the meantime remain on the line and we will be with you shortly.
5. If you need a referral to a specialist please have the date of your appointment, the specialist name and address, and your child's insurance identification number available. If you are requesting a school physical form or a camp form, please mail us the form along with a self-addressed stamped envelope to the following address Dr. Reiner at 1180 Avenue Q 4A Brookline, MA 02446

Print Company Sample Script

1. Abracadabra Printing is located in the historical Pioneer Square area in downtown Seattle at 159 Yesler Way, kitty corner from the Smith tower. Parking is not a problem as we validate at the AMCO lot right across the street. Come visit us.
2. You might have a concept for a printed piece but you're not sure how to finalize it. At Abracadabra Printing we turn ideas into reality. We'll help support you every step of the way, as we're not only *just* a printing establishment. We offer design, layout and direct mail services as well. Thanks for call and your business!
3. Abracadabra Printing now offers full color digital printing in short runs, from one business card to 590 flyers. Our short run printing can be done the very same day providing print solutions for the customer that EXPECTS "just like magic!" Please ask the representative who answers the phone to tell you more!!
4. Abracadabra Printing now has a DSL line so you can transmit your electronic-files in a timely manner. We can accept your file in both Mac & PC platforms and specialize in pre-flighting those complex projects so they come out "just like you wanted" without any surprises!! Thanks for holding
5. We now have a full, digital, copy service, both color and black & white. We will pick up your originals, or submit them electronically via our NEW DSL LINE. Our copy service provides a superior quality product utilizing the most efficient, advanced equipment Allow us to SHOW YOU

the difference with our new equipment and excellent customer service. Please let us know when we can pick up your copy Projects!

6. From printing to promotional products Abracadabra insures your company will stand out in the crowd! Just give us your ideas and let us do our magic! If you wish to fax our number is 555-343-7489 (repeat). Don't forget we offer validated parking. We will be right back with you.

Truck Transportation

1. Early AM deliveries up and down the I-5 Corridor from the Canadian Border to Eugene, Oregon, are an everyday service at. From our Service Centers located in Bellingham, Everett, Seattle, Bremerton, Olympia, Portland and Eugene our trucks and drivers are able to deliver early to all points along the I-5 corridor providing you with the earliest deliveries possible. For more information ask us and we will put you in touch with one of our Account Executives.
2. At Peninsula Truck Lines, we know your time is valuable. Thank you for your patience while holding. Someone will take your call momentarily.
3. Did you know that at our website, [www dot peninsula truck dot com](http://www.peninsulatruck.com), you can trace your shipments from pick up to delivery, get charges on your shipments and get personalized rate quotes using our "customer specific" interactive web tools? You can also view, print or download important documents like bills of lading and proof-of-deliveries. Visit us today at [www dot peninsula truck dot com](http://www.peninsulatruck.com) and see why we say Peninsula "Peace of Mind" is now just a mouse click away.
4. Do you need early morning delivery service to points in Eastern Washington? Peninsula has the service for you. Our line haul system is designed to have your shipments arriving at our service centers in Spokane, Kennewick, Yakima and Cle Elum before daybreak, and our delivery drivers are loaded and dispatched on their routes early enabling us to deliver before our competition. We will be glad to provide you with more information on how we can help you with your early delivery needs.
5. Excellence in Every Transaction.... This is what Peninsula Truck Lines is all about. Everyone at Peninsula is committed to making sure we do everything right every time on every shipment we handle. We want you to know how much we care about the shipments you have entrusted us with and how much we value you as a customer.
6. Boise, Caldwell, Meridian, Nampa ... Coeur d'Alene, Post Falls, Rathdrum, Sandpoint, and Lewiston. ... These are just a handful of the cities and towns in Idaho that Peninsula serves overnight every day. For more information ask us and we will have one of our Account Executives contact you.
7. Thank you for calling Peninsula Truck Lines, and thank you for your support and trust and business. Do you need up to the minute real time information on your shipments? With on-board GPS tracking in all our trucks and Nextel voice communications system we have constant contact between our dispatch centers, customer service and drivers throughout Washington, Oregon and Idaho. This means if there is any kind of pick up or delivery issue we are able to deal with it immediately to resolve the problem.